

We Value the Privacy of our Donors

UMCH will not sell, distribute, share or trade donor information collected on the website or any other business event.

This applies to any information collected by UMCH online, offline, written, oral, electronic, or third party communication.

When using a third party for communication and/or donations, only the information needed to complete the donation/communication will be used.

Policy – Donor Rights

All donors have the following rights:

- A) To be informed of the Agency's mission, of the way the Agency intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.
- B) To be informed of the identity of those serving on the Agency's governing board, and to expect the Agency's board to exercise prudent judgment in its stewardship responsibilities.
- C) To have access to Agency's most recent financial statements.
- D) To be assured their gifts will be used for the purposes for which they were given.
- E) To receive appropriate acknowledgement and recognition.
- F) To be assured that information about their donations is handled with respect and with confidentiality to the extent provided by law.
- G) To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.
- H) To be informed whether those seeking donations are volunteers, Agency employees or hired solicitors.
- I) To be informed that it is Agency policy to not share donor mailing lists.
- J) To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.

Policy – Mail List Utilization

The Agency's mailing list is derived from the database of donors, social service agencies, churches, friends, community partners, staff, and Board members, and is strictly confidential. The list is not sold, leased or made available to anyone except staff in the External Affairs Department, the President/CEO and the Leadership Team. Staff members involved in maintaining the list and usage of the software are required to keep all information confidential.